To,

The Chief General Manager,
ITPC, Pune.

No. CIT/8-1/Vol-III/2011   Dated: 26.09.2013

Sir,

Subject: Organization structure for implementation of ERP in BSNL during roll out
          phase of ERP Project.

The case is regarding implementation of ERP in BSNL.

As you are aware, work for implementation of ERP in BSNL was entrusted to M/s HCL Infosystems Ltd.

P.O. for POC (Proof of Concept) phase was issued which involved customization of SAP for BSNL & implementation in six different type of circles numbering seven in all (i.e. 2 territorial circles). ERP had been implemented in six POC circles and work for implementation of ERP in 7th circle is under progress.

The work of issue of roll out PO is under process wherein need arose to create an organization for early implementation of ERP in balance circles of BSNL.

In this regard, CMD, BSNL has approved the following organization structure under you for implementation of ERP for roll out phase to expedite the roll out of ERP Project as IT Project Circle is having the requisite expertise in roll out of IT projects.

There shall be the following three broad groups for implementation of ERP project:

   a. National ERP Implementation unit under overall administrative control of CGM (ITPC). The team will be responsible for ERP roll out in the various circles.
   b. Master Data Management (MDM) team: It is essential that process standardization is enforced across all units of BSNL, and hence the Master Data Management (MDM) activity may continue to be done by ERP Core teams at ERP center, ALTTC, Ghaziabad.
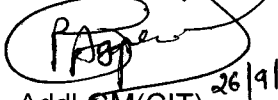
c. Circle ERP Implementation Group (CEIG) under overall control of CGM of telecom circle. This team will be responsible for preparedness and migration in ERP of their circle.

2. National ERP implementation unit shall have zonal units in all the four zones and will start the ERP roll out simultaneously taking about one circle in each zone to start with and later on more than one circle based on experience.

2.1 Roll out in Gujarat circle should be taken first because. ERP was implemented in Gujarat long back and thus it will be easy to implement it in Gujarat Circle.

3. Each zonal team shall comprise of :
    a) One GM and one DGM
    b) 8 SDEs and 8 JTOs plus clerical and Group D assistance
    and may be located suitable zone wise, viz.
    North- Chandigarh,
    East – Kolkata
    West – Ahmedabad
    South – Hyderabad

Note: Two executives (SDEs or JTOs) shall be required for each module i.e. FICO, MM, HCM, REM, PS, PM, SD, Basis i.e. 2 x 8 = 16 plus 2 Group C and 2 Group D staff. Total = 22.

You are requested to kindly take necessary action of· setting up zonal organization for ERP roll out & roll out of ERP in balance circles.

This is issued in supersession of letter of even no. dated 20.09.2013.

Yours Sincerely,

Addl.GM(CIT) 26|9|13
BSNL CO

Copy to:-
2. Office Copy.
3. PPS to CMD, BSNL.
4. Dir (CFA)/ Dir (F) for kind information please.
5. Dir (HR) for information & necessary action of posting officer/ executive & staff in zonal centre as specified in para 3.
6. Sr.GM (Pers) for information & necessary action of posting officer/ executive & staff in zonal centre as specified in para 3
7. All DGMs, ERP Development Center, Ghaziabad.
8. Intranet Portal.